Bookstore

The college has two bookstores, operated by Barnes & Noble College, LLC. The bookstores are located at the One Stop Center on the East Brad Campus & at the Ayers Campus beside the student center.

Students can purchase books new or used, rent textbooks, or purchase an eBook if they are not in the First Day Complete Program. All students enrolled in the First Day Complete program are charged \$24 per credit hour at registration for all course materials each semester (excluding course required supplies). This program can help you save up to 50% on the cost of course materials each term. (All technical courses have been excluded, for all courses not in the program please visit the FDC link below):

- <u>First Day Complete Info Page</u>
- Can I opt out of FDC? YES, please visit link above for more information.

The bookstore also offers a variety of snacks, drinks, GSCC logo merchandise, and ALL course required supplies that can be purchased with Financial Aid. We are open all year at both locations to serve Students, Faculty, and Staff.

- Financial Aid charging will open 10 days before classes start to use in the bookstore. After the census date, the bookstore funds will be removed, and the college will issue refund checks. (Anything in-store can be purchased with Financial Aid, except for gift cards / some scholarships will have exclusions)
- Students do not have to wait to receive their refund check to purchase items in the bookstore.

Refund Policy

COURSE MATERIALS AND PRINTED ACCESS CODES

- A full refund will be given in your original form of payment if course materials are returned during the first week of classes, in original condition, with the original receipt.
- A full refund will be given in your original form of payment during the first 30 days of classes with proof of a schedule change, original receipt, and materials in original condition.
- All sales are final and non-refundable on opened course materials and printed access codes. All wrapping and
 packaging must still be intact.

DIGITAL COURSE MATERIALS

- A full refund will be given in your original form of payment if digital course materials are returned within 14 days of purchase with the original receipt.
- All sales are final and non-refundable on digital materials that have been accessed.

GENERAL READING BOOKS, COMPUTER HARDWARE AND SOFTWARE, AUDIO, VIDEO, AND SMALL ELECTRONICS

- A full refund will be given in your original form of payment if merchandise is returned, unopened, unused, within 14 days of purchase with the original receipt.
- Software download product sales are final and non-refundable.

ALL OTHER MERCHANDISE

- A full refund will be given in the original form of payment if merchandise is returned in original condition, unworn/unused with original tags and labels, within 90 days of purchase with the original receipt.
- All sales are final and non-refundable on graduation products, gift cards, prepaid cards, newspapers, and magazines.

FAIR PRICING POLICY

Barnes & Noble College Booksellers comply with local weights and measures requirements. If the price on your receipt is above the advertised or posted price, please alert Bookstore staff and we will gladly refund the difference.